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March 17, 2020

Subject: Coronavirus – Pure Wafer Status Update

To Our Valued Customers,

As many of you are aware, the County of Santa Clara has issued an order requiring all non-essential businesses to cease operations and for individuals to “shelter-in-place”. This order went into effect on March 17, 2020, and will continue, unless changed, until April 7, 2020. At this time, we are limited in our ability to process and ship out of our 2240 Ringwood Avenue facility. Our team is evaluating customer orders and incoming materials to help mitigate the potential impact and provide options where possible.

This situation remains very dynamic. Please reach out to our Sales Team for additional information regarding current or future orders. We will do our utmost to keep the entire customer base informed as changes develop.

As the impact of the Corona Virus continues to evolve, we want to assure our customers that, at this time, **our Prescott, Arizona, facility remains open and in full production. However, please do not send any material to the Arizona facility prior to speaking to your sales contact for applicable instructions.**

We are firmly committed to keeping our position in your supply chain strong. Pure Wafer appreciates your business and we thank you for working with us through these extraordinary times.

Please contact your sales representative, your customer service contact or me directly if you have any additional questions or concerns.

Regards,

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